


Orange County
Rescue Mission's

OperationOC

In Partnership with
Operational Area
Orange County
Sheriffs Department







Birth & History

OperationOC was birthed in September of 2005 to respond to the 1,100 evacuees from Hurricane Katrina that arrived in Orange County, California.

Orange County was the only county in the country that appointed a non-profit agency to act as the lead response agency.

OperationOC was able to place 100% of the evacuees in housing and jobs during it's 547 days of operation.






History


OperationOC was again activated in October 2007 for 123 days to respond to the Orange County Wild Fires.

OperationOC served 377 evacuees and provided 2,063 units of service.

864 volunteers providing 7,776 hours of volunteer service.

6,696 bottles of water and 22,642 pounds of food provided.







Purpose Statement

To provide an effective mission-ready rapid recovery response to local disasters.

It enhances preparedness for, and coordinates response to disasters by facilitating linkages among:


- Community based organizations
- Government Agencies
- Faith-based Organizations
- Educational Institutions
- Private Business Sector






OperationOC is built upon a flexible, scalable, and adaptable coordinating structure to align key roles and responsibilities for responding to disasters in Orange County.

OperationOC has more than 210 organizational participants and 1,250 volunteers.











The following **OperationOC Disaster Recovery Program Matrix** lays out the plan for successful and measurable recovery from a man-made or natural disaster.

OperationOC breaks down the recovery process into six distinctive groups:

1. Housing
2. Food
3. Healthcare
4. Mental Wellness
5. Employment
6. Finances






Each of the recovery areas are then further broken down into four levels of victim status.

These levels are:

1. In-Crisis
2. Stable but Vulnerable
3. Safely in Transition
4. Stable & Self-Sufficient.

Within each of these four victim status levels we identify their status, identify the strategy used to move them towards self-sufficiency, and the measurement of our success.





Short Range Objectives



Operate Emergency Communication and Notification System

Most current communication systems are set up for government agencies only. OperationOC provides a bridge from those systems to it's private partners. In order to communicate efficiently OperationOC uses:

- Cell Phone
- Landline Phones
- Text Messaging
- Email
- Wireless Two Way Radios



Short Range Objectives



Provide a disaster victim case management data base with real time recovery reports and updates on disaster impact to community based organizations, government, and the media.





Short Range Objectives



Maintain a rapid response Emergency Operations Center physical plant at the Village of Hope in Tustin to provide infrastructure and operations support during and after a local disaster.








Strategic Activities

Engaged partnerships & unity of effort through unified coordination

- Know who your local authorities are.
- Participate in your Operational Area meetings and trainings.
- Collect business cards and cell phone numbers.






Strategic Activities

Readiness to act

- Have you prepared your staff, volunteers and facilities to survive a disaster?
- Have you stocked up on supplies?
- Have you set up systems for sustainability in case you lose your utility services.





Strategic Activities

Tiered disaster response plans

- Be aware of how large and what type of disasters you are prepared to respond to.
- Make sure that your plans are in writing and that you have practiced them.





For Additional Information:

Jim Palmer,
OperationOC
Jim.Palmer@RescueMission.org

www.OperationOC.org